



Academic Registrars' Conference 2019: Equipping Ourselves: Onwards and Upwards

Sun 10 – Tue 12 November – Hilton Newcastle Gateshead

Sunday 10 November

- 18.00-19.00 **Newcomers' Welcome**
Welcome to the Academic Registrars Council and our Annual Conference
- 19.00-22.00 **Early Arrivals (Hotel Bar)**
Buffet and drinks in the hotel bar with views over the Tyne Bridge

Monday 11 November

- 08.00-11.00 **Registration, Refreshments and Exhibition**
- 09.00-10.00 **Sight Seeing Bus Tour of Newcastle**
- 11.00-11.15 **Opening and Welcome**
Cathy Lambert, Chair of ARC, Director of Planning and Academic Administration at Canterbury Christ Church University
- 11.15-12.00 **Opening Plenary – The HE Sector of the Future**
Professor Stuart Corbridge, Vice Chancellor, Durham University
- 12.00-12.45 **Registries of the Future: What Do They Look Like?**
David Ashton, Academic Registrar, Imperial College London
- 12.45-13.00 **Exhibitor Hotspots**
- 13.00-13.45 **Lunch, Networking and Exhibition**

13.45-15.00 **Breakout Session 1**

- Single source of truth: contending with multiple software solutions and drive for metrics
- 24/7: how to deliver services to diverse student groups beyond the working day
- Risky business: contingency planning and risk management

15.00-15.30 **Refreshments, Networking and Exhibition**

15.30-16.45 **Breakout Session 2**

- Single source of truth: contending with multiple software solutions and drive for metrics
- 24/7: how to deliver services to diverse student groups beyond the working day
- Risky business: contingency planning and risk management

16.45-17.15 **Feedback on Breakout Sessions, Identification of hot topics and close**

18.45 **Coaches Depart for Baltic Centre for Contemporary Art**

19.00-19.45 **Drinks Reception - Sponsored by Explorance**

Hear a local expert talk about this iconic buildings history and uses over the years. Guests also have exclusive access to the ground floor gallery, which will feature works from Joy Labinjo (<https://joylabinjo.co.uk/2018>). Anyone with a head for heights can make their way up to the 4th Floor outdoor viewing terrace to experience the Tyne River and Millennium Bridge come to life as they are lit up by the riverside night-lights.

19.45-22.30 **Conference Dinner & Quiz (River Terrace) - Sponsored by Explorance**

A fantastic setting for this year's conference dinner! Enjoy a three-course meal whilst overlooking the Tyne River and Millennium Bridge. The Riverside Terrace features floor to ceiling windows and a private outdoor balcony with views over the river.

Tuesday 12 November

08.30-09.00 **Registration, Refreshments and Exhibition**

09.00-10.45 **Leadership and Continuous Improvement**

PA Consulting and Cathy Lambert, Chair of ARC, Director of Planning and Academic Administration at Canterbury Christ Church University

10.45-11.00 **Exhibitor Hotspots**

11.00-11.30 **Refreshments, Networking and Exhibition**

11.30-12.15 **Know Your Students**

Lorna Greville, The Student Room

12.15-12.45 **Hot Topics**

David Ashton, ARC Conference Coordinator and Academic Registrar, Imperial College London

12.45-13.30 **Lunch, Networking and Exhibition**

13.30-14.30 **Breakout Session 3**

- How to Keep Hold of Them: retaining students
- Maintaining Quality: does it matter anymore?
- Make My University a Tardis: how do we use our space effectively?

14.30-14.45 **Feedback on Breakout Sessions**

14.45-15.30 **Closing Plenary**

David Kernohan, Associate Editor, Wonkhe

15.30- 15:45 **Closing Remarks**

Cathy Lambert, Chair of ARC, Director of Planning and Academic Administration at Canterbury Christ Church University